

Common Problems

Some common issues which can be fixed with tools

Invalid permissions

Symptoms : Cannot upload , Cannot update plugins , Cannot update theme , Invalid permissions

Fix : Use the site "Fix Permissions" tool

Cannot login (No error message)

Disk is full , Wordpress will not login if disk is full. Clean disk using cleanup disk tool

Custom Wordpress login url , make sure caching excludes the url , or ask use to include the login keyword

Wordpress asking for FTP details

Usually happens when users does not have direct functionality available in the wp-config.php . Make sure FS direct is set in wp-config.php -

```
define(' FS_METHOD' , 'direct' );
```

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